



城市服務集團 CITY SERVICES GROUP

(亞洲聯合基建控股有限公司集團成員)
(Member of Asia Allied Infrastructure Holdings Limited)



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City Services Group Limited

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City Security Company Limited

Business Hotline: 3758 8988
Fax: 2959 0761 Website: www.citysecurity.com.hk

City Professional Management Limited

Business Hotline: 3758 8998
Fax: 2959 0271 Website: www.csgcitypro.com

Chun Wo Tunnel Management Limited

Business Hotline: 3758 8901
Fax: 2959 0271 Website: www.cityservicesgroup.com/chunwotunnels



QUALITY IN DETAIL

CITY SERVICES GROUP



公司簡介 COMPANY PROFILE

城市服務集團 (城市) 為亞洲聯合基建控股有限公司 (上市公司編號：00711) 之集團成員。旗下之城市護衛有限公司、城市專業管理有限公司及俊和隧道管理有限公司，主要業務包括保安服務、物業管理、會所管理、環境衛生管理、設施管理及隧道管理服務。在同事的努力及客戶支持下，集團於業界砥礪前行，並於各方面獲得客戶的讚許。

公司擁有有效的監察及支援機制，管理層亦擁有認可的管理資歷，透過我們龐大的支援網絡、24小時控制中心智能物聯網系統及流動車隊等支援，為客戶提供優質的一站式管理服務。

City Services Group (CSG) is a subsidiary of the listed company, Asia Allied Infrastructure Holdings Limited stock code: 00711.HK. Under CSG, we have City Security Company Limited, City Professional Management Limited, and Chun Wo Tunnel Management Limited provide a wide variety of services including Security Services, Property Management, Clubhouse Management, Environmental and Hygiene Management, Facilities Management, and Tunnel Management. Through our dedicated team's efforts and the full support of our clients, CSG is leading the way in the industry and therefore, we continue to receive numerous commendations from our clients.

With the added advantage of our 24-hour Control Centre, Monitoring and Support Systems, Internet of Things (IoT) System Patrol Vehicles with dedicated support teams, our experienced management team can ensure the provision of the best premium management services possible to all our clients.

願景 VISION

成為市場上受客戶認同的一站式優質管理服務公司。
To be an acclaimed quality one-stop management service company.

使命 MISSION

專業可靠的管理團隊按客戶需要，提供稱心的一站式服務和充足的後勤支援。
To deliver excellent one-stop services with ample backup support from our reliable and professional team.

信念 BELIEFS

待客致誠 | 專業精神 | 力求創新 | 堅持質素 | 重視人才
Integrity | Professionalism | Innovation | Quality | Reward performers





城市護衛有限公司 (城市護衛) 在優秀的管理團隊領導下，聘用了超過2,200名保安專才。同時，透過完善的招聘網絡、全方位的人才培訓計劃、快速後勤支援及清晰的工作流程，為不同類型的客戶制訂安心可靠的保安方案。

Under the guidance of an excellent management team, City Security Company Limited (CSL) has engaged over 2,200 security staff. Meanwhile, we propose assured and reliable security solutions for various clients, through an effective recruitment network, a comprehensive talent training program, an efficient backup support and a clear working process. We can formulate safe and reliable security solutions for different types of customers.



服務範圍 SCOPE OF SERVICES

- 保安管理服務
- 禮賓客戶服務
- 要人保護服務
- 保安顧問服務
- 活動及展覽場地保安服務
- 保安系統安裝、維修及保養
- 專業應急隊伍 (具前紀律部隊經驗及24小時控制中心支援)

- Security management service
- Concierge and client services
- VIP protection service
- Security consultancy service
- Event and exhibition security services
- Security system maintenance and installation system
- Professional quick respond team (employees from former disciplined forces and 24h-support from the control centre)



後勤支援 BACKUP SUPPORT

城市護衛的區域巡邏團隊為客戶提供全天候的支援服務。如遇上突發事件，可在最短時間內採取合適的應變措施。

CSL regional professional patrol team serves our clients with expanded security coverage and around-the-clock support. In case of an emergency, it can adopt a suitable counter measure in a short period of time.



員工細心服務 只因我們著緊 WE EMPHASIZE STAFF DEVELOPMENT AND QUALITY OF SERVICE

物業管理服務 PROPERTY MANAGEMENT

物業及設施管理服務 PROPERTY AND FACILITY MANAGEMENT SERVICES

城市專業管理有限公司(城市專業)認為房產物業對客戶來說是一項重要投資，優質的物業及設施管理服務不但可改善環境，更可增加物業價值。我們的註冊專業房屋經理及註冊安全主任均擁有豐富經驗，在處理相關個案時，定當盡力為客戶提供安全、環保及舒適的生活空間。

City Professional Management Limited (CPML) think that property is a significant investment for clients. Quality property and facility management services can not only improve the environment, but also raise the property value. We boast experienced registered professional housing manager and registered safety officer serve clients wholeheartedly and endeavor to provide a safe, eco-friendly and comfortable living space.



項目管理及顧問服務 PROJECT MANAGEMENT AND CONSULTANCY SERVICES

城市專業致力為客戶提供全面及優質的顧問服務，包括承辦商各類大型工程項目及協助客戶申請資助，例如：處理強制驗樓計劃和強制驗窗計劃。

CPML is committed to provide clients with comprehensive and quality consultancy services. In addition, we undertake projects of all scales and help with clients' application for subsidy since the implementation of Mandatory Building Inspection Scheme and the enactment of Mandatory Window Inspection Scheme Ordinance.

維修和保養服務 REPAIRS AND MAINTENANCE SERVICES

城市專業提供全面且優質的物業維修服務，確保設施運行安全與高效。對需屋宇署註冊小型工程承辦商執行的項目，我們均會委託合資格的法定合作夥伴處理，讓客戶安心滿意。

City Professional provides comprehensive and premium property maintenance services to ensure the safe and efficient operation of facilities. In particular, for maintenance projects requiring the qualifications of a Buildings Department Registered Minor Works Contractor, we strictly entrust qualified statutory partners to handle them, offering our clients absolute peace of mind and satisfaction.



會所管理服務 CLUBHOUSE MANAGEMENT

城市專業目前管理多間本港優質會所，服務包括概念構思、策劃、項目協調和全面的會所管理服務。透過我們的豐富經驗，定能為客戶創造具品味、窩心及親切的會所環境及提供時尚的生活體驗。城市專業深信殷勤的服務能令客戶有賓至如歸的感覺。

CPML currently provide top quality premium management services to some of the Hong Kong's most prestigious clubhouses. Providing a multitude of services to our clients, including but not limited to, advice on concepts and planning, project coordination and complete operational management services. With our extensive Clubhouse Management experiences, CPML aim to create an environment that is both tasteful and comfortable as well as, providing exceptional lifestyle management advice to our clients. CPML take pride in the provision of our professional services and true hospitality from the heart.

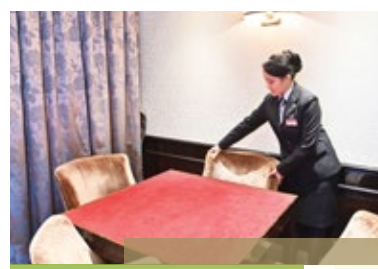
清潔服務 CLEANING SERVICES

城市專業致力為客戶提供最專業、優質及多元化的清潔衛生服務，包括為住宅、工商業樓宇及特殊設施項目等提供清潔服務，及提供家居清潔服務。憑藉專業的知識和豐富的經驗，城市專業不斷為客戶提供實用及具經濟效益的清潔方案，超越客戶的期望。

城市專業承諾採用先進及環保的清潔器材及工具，為客戶創造一個健康及舒適的生活及工作空間。我們擁有多支專業服務團隊，各個團隊由專屬項目經理帶領，以確保為客戶提供最高質素的清潔服務。

With the intention to provide a diverse range of quality products and above average service in the cleaning and hygiene industry. CPML are not limited to hand over cleaning of sizable buildings, factories, Special Facilities Project and newly built homes and housekeeping.

CPML combined knowledge and extensive experience in the industry allow us to offer our clients practical yet cost effective solutions to satisfy environmental demands. At Clean Hygiene we understand the need for a cleaner and healthier environment therefore our commitment to our clients is to continually specify and make use of superior ECO FRIENDLY products and approved equipment. Clean Hygiene has many specialized cleaning teams each with a dedicated project manager on site to ensure that every project is managed in a professional manner and that our high standard of work ethic is kept.



智慧管理生態系統 SMART MANAGEMENT ECOSYSTEM

城市專業的「智慧管理生態系統」將深度科研轉化為實際成果。透過人工智能與數碼孿生技術，為物業構建「動態虛擬藍圖」，確保全天候維持最佳運作狀態。

CPML's Smart Management Ecosystem bridges the gap between high-level research and real-world results. Using Artificial Intelligence (AI) and Digital Twin Technology, we have created a "living" virtual blueprint of your property to ensure peak performance anytime.



學術領航・科技創新 Academic Excellence Meets Innovation

本集團與本地知名大學深度合作，將頂尖學術研究融入實務管理，優化管理。

Developed in collaboration with a leading local university, our platform bridges advanced academic research with operational expertise to set a new industry benchmark.

數碼孿生技術優勢 The Digital Twin Advantage

透過結合數碼孿生、物聯網、機械人及人工智能，我們為資產構建動態虛擬藍圖，實現全方位實時管理：By integrating Digital Twin technology with Internet of Things (IoT), robotics and AI, we create a dynamic virtual blueprint for real-time and all-time asset management:

- 前瞻洞察 Predictive Insights:
高保真建模與場景模擬，進行預防性維護。
High-fidelity modeling to simulate scenarios and foresee maintenance needs.
- AI 驅動 AI Powered:
實時數據匯入 AI 模型，優化決策效率與精準度。
Real-time IoT data feeds AI models for smarter, faster decision-making.
- 高度透明 High Transparency:
監測儀表板，讓持份者實時掌握建築物狀況。
Intuitive dashboards providing stakeholders with clear visibility into building health.

最大化營運價值 Maximizing Operational Value

這套策略性系統能簡化流程並降低成本，為住戶與客戶打造更優質、高效的居住環境。

A strategic asset that streamlines operations and reduces costs while delivering a superior living environment for all residents and clients.

隧道管理服務 TUNNEL MANAGEMENT SERVICES

在交通基建營運方面，集團旗下的俊和隧道管理有限公司(俊和隧道)是香港領先的隧道管理服務供應商，擁有豐富且多元化的業務經驗。我們深知隧道管理對於城市交通流暢運作至關重要，因此致力提供最高標準的專業營運方案。

In the field of transport infrastructure operations, Chun Wo Tunnel Management Limited (CWT), a subsidiary of the Group, stands as a leading provider of tunnel management services in Hong Kong, boasting a diverse and extensive portfolio. We recognize the critical role that tunnel management plays in the seamless flow of urban traffic; consequently, we are dedicated to delivering operational solutions of the highest standard.

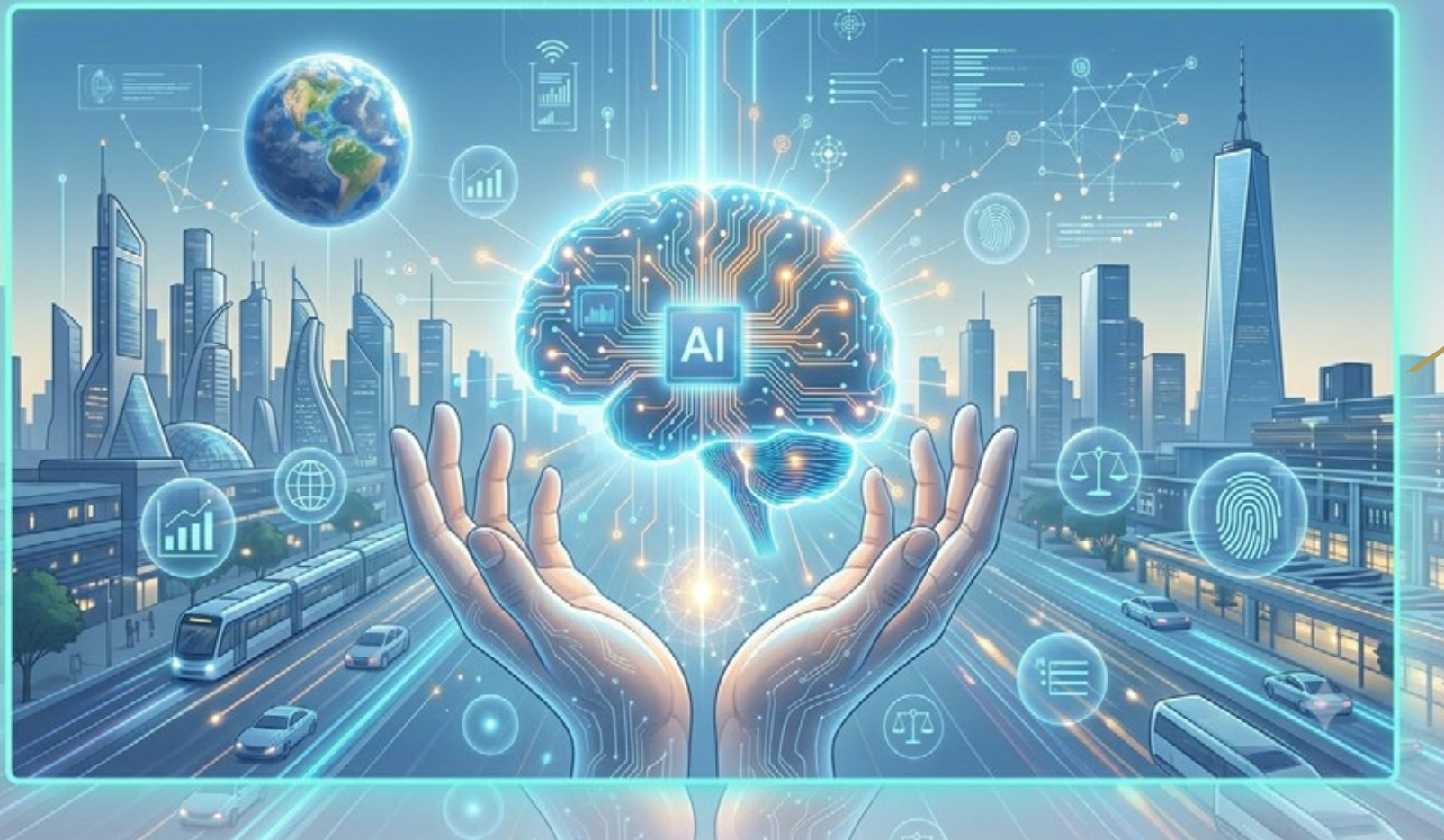


俊和隧道管理有限公司
CHUN WO TUNNEL MANAGEMENT LIMITED
(Member of City Services Group)



中九龍繞道(油麻地段隧道) Central Kowloon Bypass (Yau Ma Tei Section Tunnel)





環境、社會及管治理念 ENVIRONMENTAL, SOCIAL, AND GOVERNANCE (ESG) DIRECTION

城市致力於創造長期價值。我們將聯合可持續發展目標 (SDGs) 作為 ESG 工作重要方向，並結合自身特點，積極回應消除貧窮、良好健康與福祉、優質教育、性別平等、經濟適用的清潔能源及氣候行動等相關目標，促進企業良性循環發展，助力可持續發展目標的實現。

CSG is committed to creating long-term value. We have taken the United Nations Sustainable Development Goals (SDGs) as an important direction for our ESG work. We are also actively responding to the goals of poverty eradication, good health and well-being, quality education, gender equality, affordable clean energy and climate action, taking into consideration of our own characteristics. We are committed to promoting a virtuous cycle of corporate development and contributing to the realization of sustainable development goals.



人工智能智慧系統：整合式創新 THE CSG SMART ECOSYSTEM: INTEGRATED INNOVATION

城市緊貼現今科技潮流，把服務人工智能化。通過將人工智能 (AI) 與物聯網 (IoT) 嵌入我們的核心營運，我們提供更聰明、更安全且更高效的管理體驗，能夠預先洞察並滿足客戶的需求。」

At CSG, innovation is the invisible thread that connects our diverse service pillars. By embedding AI and IoT into our core operations, we deliver a smarter, safer, and more efficient management experience that anticipates the needs of our clients.

預防維護：人工智能巡檢系統
Preventative Maintenance : (AI Inspection Systems)

資源優化：數據驅動型物聯網
Resource Optimization : (Demand-Led IoT)

智能化物流裝備
Intelligent Logistics Equipment



「傳統價值，未來科技：您最值得信賴的一站式合作夥伴。」
"Traditional Values. Future Technology. One-Stop Excellence."



企業社會責任 CORPORATE SOCIAL RESPONSIBILITY

城市一向致力推動良好的企業文化，履行企業社會責任。同時，我們亦定期與非官方團體合作，籌辦各類型的義工服務，以關懷及幫助不同弱勢社群和有需要人士，以「關愛社群」及「助人自助」的理念，齊心回饋社會。

CSG has always promoted good corporate culture and performed corporate social responsibilities. Besides, we regularly cooperate with non-government organisations (NGOs) to offer volunteer services to the vulnerable groups and those in need. We are giving back to society with the concepts of "caring for vulnerable groups" and "helping people to help themselves".

展望將來 FUTURE PROSPECTS

城市自成立以來，憑著進取的態度和創新的發展理念，成為市場上享負盛名的一站式服務管理公司並屢獲殊榮。今後，我們將繼續以謹慎、細心的服務態度，致力達到每位客戶的要求。而我們的目標是成為客戶心目中可靠的合作夥伴。

Since its incorporation, based on ambition and innovation, CSG has become an acclaimed one-stop service management company and has won numerous awards. We will continue to strive to meet the needs of each customer with a prudent and thoughtful attitude. Our goal is to become a reliable partner of our customers.

